

Quick Reference

Mitel Revolution

SOLUTION OVERVIEW

Mitel Revolution is Mitel's next generation mass notification solution that was built for today's modern organization to improve network-wide communications, security, and emergency responsiveness across the organization.

With Mitel Revolution, organizations can facilitate enterprise-wide communication for virtually any communications need - including real-time and automated notification alerts for emergencies, large scale notification for routine (or non-critical) communications, facility-wide live overhead paging announcements, scheduling of bells/prerecorded announcements, and mobile-centric communications for mobile employees, students, or others who registered using its self-service portal

POSITIONING

The way we perform business has changed, so should the way organizations keep everyone informed, safe, and connected during critical situations.









Mitel Revolution was built for today's modern organization, embracing our mobile-centric world so that everyone is kept connected, informed and safe, no matter their location.

With support for a wide range of integrations, hardware devices, and mobile device alerts, Mitel Revolution makes it easy for organizations to **notify the right people, the right way, when it matters the most.**

KEY BENEFITS

- > **Complete Notification Solution:** Offers access the broadest range of multi-modal communications enabling Emergency Alerts, Mass Notification, and Routine Communications all from a single platform.
- > **Embraces Mobility:** Offers mobile apps for iOS and Android to enable notifications and alerts to/from mobile devices.
- > **Simple Set-up:** With out-of-the-box integrations it can be deployed and working all in less than half a day's worth of effort.
- > **Designed to be Adaptable:** Expanded possibilities with a wide-range of integrations with hardware device and software-based services to address today's and tomorrows needs.
- > **Large-Scale Support:** Easily scales to support 10's of thousands of devices enabling communications with large groups.

KEY FEATURES

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|---|-------------------------------------|---|----------------------------------|
|  | Mobile app alert activations |  | CAP-enabled devices |
|  | Geofence-based alerts |  | Virtualized deployments |
|  | Self-service contact portals |  | Multi-schedules set-up |
|  | Multicast paging to phones |  | Cradle-to-grave analytics |

BUSINESS CHALLENGES

- Efficient and reliable communications during critical events.
- Alerting employees of critical events while they are outside of the facility.
- Tight budget to purchase mass notification system or replacing existing hardware investments.
- Older network prevents use of newer mass communications systems that require multicast.
- Need mass notification / communications for 10's of thousands of users.
- Moved to virtualization and require future application purchases to support this.
- Concerned about privacy of employee information details being shared and accessed.
- Want OPEX financial predictability but with on-site controls.

TARGETING KEY STAKEHOLDERS

Financial Manager:

- Predictable OpEx
- Easy scale up anytime
- Leverage existing equipment
- Mitigate financial impacts from critical events

Operations:

- Include mobile staff in alerts and notifications
- Simply self-registration process with contact portal
- Monitor system health and notification status with native reporting tool

IT:

- Deploy alongside other virtualized solutions
- Out-of-the-box integrations to maximize total value
- Simple set-up reduces provisioning time and costs

VERTICALS TO TARGET

 Public Sector	 K-12 Education	 University	 Healthcare	 Retail	 Manufacturing	 Airports	 Sporting Venues
Building Intruder Alerts	Scheduled Bells	Call Parking	Overhead Paging	Call Parking	Night Ringer	In-Terminal Paging	Call Parking
Paging & Announcements	One-Touch Lock-downs	Weather Alerts	Code Blue Alerts	In-Aisle Help Buttons	Scheduled Break Bells	Emergency Evacuation	Fan Promotions
Emergency Panic Buttons	Paging & Announcements	Campus Lock-down	2-Way Hands-free Intercom	Overhead Announcements	Machine Outage Alerts	One-Touch Lock-down	Contact Closures
Background Music	Parent & Student Alerts	Contact Closures	Patient Alerts	Contact Closures & Sensors	Audio/Visual Notifications	Staff Weather Alerts	Paging & Announcements
Digital Sign Alerts	Staff Weather Alerts	Digital Sign Alerts		Emergency Evacuation	Contact Closures & Sensors	Contact Closures & Sensors Alerts	Digital Sign Alerts
		General Notifications			Spillage Notifications	Panic Buttons	Panic Buttons