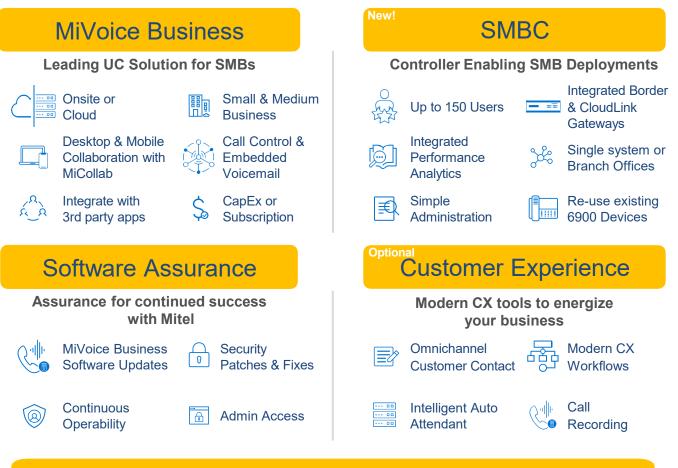# Refresh your MiVoice Connect to *MIVOICE BUSINESS* and Grow

Refresh and receive **license for license**, software assurance and Mitel 6900 IP Phone offers

MiVoice Business

Leading UC Solution for SMBs

- Onsite or Cloud
- Small & Medium Business
- Desktop & Mobile Collaboration with MiCollab
- Call Control & Embedded Voicemail
- Integrate with 3rd party apps
- CapEx or Subscription

SMBC
New!

Controller Enabling SMB Deployments

- Up to 150 Users
- Integrated Border & CloudLink Gateways
- Integrated Performance Analytics
- Single system or Branch Offices
- Simple Administration
- Re-use existing 6900 Devices

Software Assurance

Assurance for continued success with Mitel

- MiVoice Business Software Updates
- Security Patches & Fixes
- Continuous Operability
- Admin Access

Customer Experience
Optional

Modern CX tools to energize your business

- Omnichannel Customer Contact
- Modern CX Workflows
- Intelligent Auto Attendant
- Call Recording

Refresh and Grow

- Discounted MiVoice Business Enterprise User Licenses, UCC Entry and Standard Licenses, SIP Trunk Licenses and MiCollab Base Kit
- 1-Year Software Assurance required
- Unused Support on MiVoice Connect transfers to MiVoice Business – Refresh when convenient.
- Buy 3 Get 1 Free Mitel 6900 IP Phones*

*Contact your Mitel partner for terms and conditions on all special deals and pricing

See how *MIVOICE BUSINESS* compares with your MiVoice Connect features. Advance your business with this refresh.

Highlighted Features

	Features	MiVoice Business	MiVoice Connect
PBX Features	Auto-Attendant	✓	✓
	Call recording	✓	✓
	Breadth and Depth of Call Control Options	✓✓✓	✓
	Workgroups	Yes (Ring Groups Hunt Groups)	✓
	Voicemail features	✓	✓
	Voicemail Platform Resilience	✓ * MiCAM	✓
	MiVoice Business Console / Reception	✓✓✓	Lesser Operator Role
Collaboration & Conferencing	Collaboration & Conferencing Apps	MiCollab / MiTeam Meetings	UCC Client
	Mobile Collaboration	✓	✗
	Video Conferencing	✓	✗
Integrations	Microsoft Teams Integration	Mitel Assistant / Telephony Only client	✗
	Vertical Applications	✓	Limited and dated
	CRM Integrations	✓✓✓	Limited and dated
Administration	Calling Analytics / Brightmetrics)	✓	✓
	Proactive Monitoring	✓ Mitel Performance Analytics	✗
	System Upgrades process	Multi Image - Faster and more Flexible	Single Image system - Slow and Rigid
Commercial	CapEx Purchase	✓	✓
	OpEx Subscription	✓	✗
Hardware	Small Controller	SMBC All in One Form Factor (Call control & Voice mail)	Voice Switch Hardware / Multi servers
	Microsoft OS	Virtual Deployment	Windows Server
	MBG	Integrated / Mitel Provided	External / OEM
Cloud Deployments	Virtualized (VMware / Hyper V)	✓	✓
	Public Cloud (AWS/Azure)	✓	✗
Architecture	Scaling for deployments over 500 seats	✓✓✓	Poor
	Resiliency / Stability	Yes - Advanced Generation / Scalability	1st generation, more suited to small deployments
Phones	6900 Series Phone compatibility	✓	✓
Contact Center	Contact Center Application	✓✓✓ MiContact Center Business	✓ MiVCC /ECC

Contact your Mitel partner today to see how Mitel can deliver a complete communications and collaboration solution to meet your organization's needs.

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