

Why Mitel in **HEALTHCARE**

From increased medical demands to staffing shortages and tightened budgets, the healthcare industry is under intensifying pressure to deliver a positive experience to their patients. To retain employees, improve patient outcomes, and raise overall satisfaction, providers need to do even more with less. Now is the perfect opportunity to transform patient and staff experiences with efficient, automated communications technology.

Together with our partners, Mitel offers healthcare organizations modern communications solutions that meet the growing demands of both patients and employees. Our innovative technology stacks combine functionality with the latest features, backed by skillful support from our experts every step of the way. With greater efficiencies, the focus remains where it should be – delivering high-quality patient care.



Here's how Mitel's healthcare communications services are transforming the patient and staff experience around the globe:



Increased Patient Engagement

Reliable, two-way communications and staff responsiveness mean a patient is far more likely to feel engaged with their treatment and [satisfied with their overall experience](#).

As a healthcare provider, it's your duty to deliver the highest quality of care, providing clarity and transparency at every point of contact. Mitel's user-friendly patient engagement technologies, including portals, consumer-facing applications, and contact centers that let patients engage in their preferred channel, help you communicate effectively with your patients from intake to follow-up.



Reduced Employee Burnout

A healthy work environment is critical to retaining satisfied healthcare staff amid a workforce shortage. Your staff deserves technology that eases their workload and allows them to deliver efficient, quality care.

Mitel offers intelligent systems to simplify workflows, automate routine tasks, manage patient records, and more. Real-time, encrypted [voice solutions](#) enable providers to relay important information quickly and securely. With advanced analytical insights into histories and data, employees can devote more time to their patients and less to administrative red tape.



Improved Security and Scalability

Healthcare needs are growing even as resources are shrinking, leading to frustrating interoperability challenges and gaps in clinical delivery and coordination. No matter the size of the organization, Mitel's on-site, cloud, and hybrid solutions scale to fit any need and budget.

Our solutions provide common controls* that healthcare organizations may use to help address regulatory standards such as HIPAA, so you maintain data security and patient privacy. Even better, our vast network of partners specializes in making healthcare more efficient and personalized for your patients to truly maximize your investment.



Advanced Interoperability

Healthcare organizations often operate on a complicated web of different technologies, from paging the doctor on call to organizing data transfers between offices or sending follow-up emails. These systems can't easily be replaced, but they can be streamlined.

Mitel's interoperable API capabilities seamlessly integrate into your existing technology stack, giving staff access to services from one easy app on their [preferred device](#). Whether they're at a workstation computer, taking notes on a tablet, or checking their smartphone, the right information is at every healthcare professional's fingertips.

CONNECT WITH MITEL

See how Mitel's healthcare solutions can improve patient care and staff experience.

DISCOVER MORE



* Controls enabling compliance to regulatory standards may vary based on specific Mitel product capabilities and components and may be delivered via one or more Mitel products, Mitel Solutions Alliance (MSA) partner solutions, or a demonstrated integration to a 3rd party solution via Mitel Professional Services and may require additional corporate IT controls. Degree of product specific compliance is documented as part of Mitel's publicly.