2023 Techtober Technology Roadshow Session Topics*	Vertical / Track						Grand Rapids	Detroit	Gaylord
	Finance	Healthcare	SLED	Hospitality	Legacy	Other	Monday October 2nd	Wednesday October 4th	Friday October 6th
Educational Breakout Session #1							9:30 -10:30	9:00 - 10:00	10:00 - 11:00
Advanced Contact Center Functionality. Chat bots, SMS, co-browse and video chat!	X	X	X	X		X			N/A
MiVoice Call Recording - End of Support: Oaisys Call Recording Replacement - Enterprise Option	X	X	X	X					N/A
Cybersecurity Partner Session #1 (TBD)	X	X	X	X	X	X			
MVB for SMB / Prospects and Migration Candidates (Legacy)					X	X			
POTS Replacement Options and eFax Solutions	X	X	X	X	X	X	N/A - Session 3		
Ways to Phone-enable Microsoft Teams	X	X	X	X	X	X	N/A - Session 5	N/A - Session 5	
Educational Breakout Session #2							11:00 - 12:00	10:30 -11:30	11:30 - 12:30
BSB Elevate: Cloud / Hosted UCaaS with local BSB support					X	X			
Mitel Vertical Solutions Session - Finance	X								
Mitel Vertical Solutions Session - Healthcare		X							N/A
Mitel Vertical Solutions Session - Hospitality				X			N/A		
Mitel Vertical Solutions Session – State, Local and Education			X				N/A		
Luncheon - Speaker							12:00 - 1:00	11:45 - 12:45	12:30 - 1:30
Mid-day Keynote - Mitel Executive / Road Map Highlights	X	X	X	X	X	X			
Educational Breakout Session #3							1:00 - 2:00	1:00 - 2:00	1:30 -2:30
BSB Elevate: AI and other enhancements (for current Elevate clients)					X	X			
Mitel & PRIVATE Industry Consultant's Session						X	N/A		N/A
POTS Replacement Options and eFax Solutions	X	X	X	X	X	X		N/A - Session 1	N/A - Session 1
Mitel Revolution – Mass notification use cases that go well beyond E911	X	X	X	X	X	X			
Tips & Tricks for MiVoice Business System Admins (including demonstration of Mitel's new Admin Portal)	X	X	X	X		X			
Educational Breakout Session #4							2:30 - 3:30	2:30 - 3:30	3:00 -4:00
Finance Solution Partner (TBD)	X								
Healthcare Solution Partner (TBD)		X							N/A
Hospitality Solution Partner (TBD)				X			N/A		
Mitel's CloudLink: your API connection to Mitel Assistant & So Much More	X	X	X	X	X	X			N/A
MiVoice Call Recording - End of Support: Oaisys Call Recording Replacement - SMB / Legacy System Option					X	X			
Are you RAY BAUM, Kari's Law and E911 Compliant?	X	X	X	X	X	X	N/A - Session 5	N/A - Session 5	
Educational Breakout Session #5							4:00 - 5:00	4:00 - 5:00	
Advanced SWA & Mitel Performance Analytics	X	X	X	X	X	X			N/A
Are you RAY BAUM, Kari's Law and E911 Compliant?	X	X	X	X	X	X			N/A - Session 4
Cybersecurity Partner Session #2 (TBD)	X	X	X	X	X	X			N/A
Ways to Phone-enable Microsoft Teams	X	X	X	X	X	X			N/A - Session1
* Session topics and times are subject to change.									`