

Company Profile

Achievements:



Educational Clients:

- Addison Community Schools
- Allen Park Public Schools
- Birmingham Public Schools
- Blissfield Community Schools
- Byron Area Schools
- City of Pontiac School District
- Clarkston Schools
- Grand Blanc School District
- Hudsonville Public Schools
- Lake Orion Public Schools
- Lakeview Public Schools
- Northview Public Schools
- Oakland Schools
- Royal Oak Public Schools
- Southgate Community Schools
- Utica Schools
- Westwood Schools
- Whittemore-Prescot Area Schools
- Woodhaven Brownstown Schools
- Utica Schools

Government Clients:

- City of Ann Arbor
- City of Charlotte
- City of Dearborn Heights
- City of Flint
- City of Gaylord
- City of Grosse Pointe Woods
- City of Rochester Hills
- City of St Clair Shores



About BSB Communications, a Division of Parallel Technologies:

BSB Communications, now a division of Parallel Technologies, is a leader in providing tailored communication and technology solutions for the education sector. With over 40 years of experience, we specialize in deploying Mitel's MiVoice Business solutions, offering advanced Unified Communications, VoIP, SD-WAN, and networking to enhance school operations.

Our expertise with the MiVoice Business platform is complemented by Mitel Revolution, offering critical mass notification capabilities that improve productivity and ensure safety. The platform enables seamless communication through texting, chatting, phone calls, and alerts, keeping educational environments informed and connected. We also ensure E911 certification, aiding schools in meeting Michigan's legal requirements for emergency responses.

At BSB, our focus is on empowering educational institutions with the technology and support they need to thrive, making us a trusted partner in advancing communication and safety across school districts.

COMMUNICATIONS:

- Phone Solutions
- Cloud/Private Cloud
- UCaaS/Hosted
- Onsite/Unified Communications
- Contact Center
- CCaaS/Omnichannel

Voice & Internet Services:

- SIP Trunking
- PRI
- Dedicated Fiber Internet
- Broadband
- Vendor Management & Support
- Complimentary Audits

Collaboration:

- Video / Audio / Web
- File Sharing
- Chat

Additional Services:

- Mitel Revolution / Mass Notification
- Application & CRM Integrations
- Reporting & Call Recording
- Mobility
- SMS

INFRASTRUCTURE:

- Structured Voice and Data Cabling
- Paging
- Security Cameras
- Emergency Notifications
- Door Boxes

CONSULTING:

- IT Roadmapping
- Cloud Migrations Planning
- CapEx vs. OpEx
- CX
- BPO
- TEM
- Audits
- Technology Assessments & Recommendations
- Cost Savings Analysis
- Network
- Security
- Wireless Networks
- Digital Transformation Strategy

NETWORK:

- WAN & LAN Services
- SASE SD-WAN
- NaaS (Network as a Service)
- Wireless Networks

SECURITY:

- EP
- EDR/MDR
- 24x7 SOC Monitoring Penetration Testing

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SCAN ME

