Parallel Technologies, Inc.
Powered by **Bridgepointe Technologies**

EMPLOYEE OWNED

Mitel
Powering connections

Company Profile

About Parallel Technologies

Parallel Technologies is an employee-owned (ESOP) company with over 40 years of experience helping organizations of every size and industry thrive in today's fast-paced digital world. Our client-focused team is personally invested in your success, bringing together deep technical expertise and a consultative approach to every engagement.

We specialize in Unified Communications, cloud solutions, networking, SD-WAN, infrastructure, cabling, and overhead paging systems. Whether your organization needs a new phone system, a robust network design, or a comprehensive technology strategy, we offer integrated solutions tailored to your unique needs.

We proudly serve clients across finance, healthcare, manufacturing, retail, government, education, and more—always with a commitment to quality, reliability, and personalized support. Our platinum partnerships with leading providers such as Mitel, Intermedia, and Zoom give our clients direct access to the most advanced communications and technology platforms available.

To deliver even greater value, we are also a proud partner of Bridgepointe Technologies—helping us expand our reach and bring you even more innovative, results-driven solutions. With Parallel Technologies, you can count on a dedicated, knowledgeable team that puts your needs first and keeps your business ready for what's next.

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COMMUNICATIONS:
- Phone Solutions
- Cloud/Private Cloud
- UCaaS/Hosted
- Onsite/Unified Communications
- Contact Center
- CCaaS/Omnichannel

Voice & Internet Services:
- SIP Trunking
- PRI
- Dedicated Fiber Internet
- Broadband
- Vendor Management & Support
- Complimentary Audits

Collaboration:
- Video / Audio / Web
- File Sharing
- Chat

Additional Services:
- Mitel Revolution / Mass Notification
- Application & CRM Integrations
- Reporting & Call Recording
- Mobility
- SMS

INFRASTRUCTURE:
- Structured Voice and Data Cabling
- Paging
- Security Cameras
- Emergency Notifications
- Door Boxes

CONSULTING:
- IT Roadmapping
- Cloud Migrations Planning
- CapEx vs. OpEx
- CX
- BPO
- TEM
- Audits
- Technology Assessments & Recommendations
- Cost Savings Analysis
- Network
- Security
- Wireless Networks
- Digital Transformation Strategy

NETWORK:
- WAN & LAN Services
- SASE SD-WAN
- NaaS (Network as a Service}
- Wireless Networks

SECURITY:
- EP
- EDR/MDR
- 24x7 SOC Monitoring Penetration Testing

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