

TRANSFORM YOUR BUSINESS WITH MITEL SOFTWARE ASSURANCE



Software Assurance delivers essential support, critical upgrades, and CloudLink applications access—your gateway to innovation, automation, and measurable business outcomes through CloudLink and Workflow Studio.

Uncover the Value in Your Software Assurance Contract

CloudLink Platform Access

- Included with active SWA: Full access to Mitel's next-generation cloud platform
- Extend existing systems: Integrate on-premise PBX with powerful cloud applications (MiVoice, OpenScape platforms and Mitel CX)
- Future-proof investment: Maintain current Mitel platforms while adding cloud capabilities
- Enterprise reliability: Built on AWS for maximum uptime and security

FREE Workflow Studio Interactions

- 500 Essential + 500 Premier interactions monthly (\$160 value)
- Low-code/no-code automation: Create custom workflows without programming expertise
- AI integration: Connect with ChatGPT, Google Gemini, and Anthropic Claude
- Solve real business problems: Automate processes that drive measurable ROI

Turn Customer Challenges into Revenue Opportunities

Customer Pain Point	Workflow Studio Solution	Your Opportunity with SWA
Inefficient visitor management causing reception bottlenecks	Automated visitor sign-in with instant notifications to staff via Teams, email, and phone	Implementation services + ongoing SWA renewal
Staff communication challenges in retail environments	Voice-activated department routing through headsets for faster response	Hardware sales + implementation + SWA
Manual appointment booking consuming staff time	AI-powered scheduling system with calendar integration	Workflow customization + SWA upsell
After-hours customer support limitations	Intelligent virtual assistant with natural language processing	Additional interaction packages + SWA


Don't let your customers miss out on the innovation they're already entitled to!



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